



Report Number: 27 and 28

Non-Hospitalized Members Assigned to Community Integration Service (CI) within 3 and 7 Working Days

(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 04/01/2013 To 06/30/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- Non-hospitalized member MaineCare member who is not in an inpatient psychiatric facility at the time of application for services.
 This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for CI services.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the tme of admission, but is expected to be served using either MaineCare and/or state funds.
- SMI Serious Mental Illness. A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: The number of non-hospitalized members authorized for Community Integration (CI) and whether they a. were assigned to a case manager in the CI service within 3 working days, b.) Waited 4 - 7 working days to be assigned to a CI worker or c.) waited longer than 8 days but were eventually assigned to the CI service.

Total number of non-hospitalized members applying for CI: 2,054Total assigned within 3 working days: 1,231% assigned within 3 working days: 60%Total assigned in 4 - 7 working days: 309% assigned in 4 - 7 working days: 15%Total assigned within 7 working days: 1,540% assigned within 7 working days: 75%Total assigned after 8 or more working days: 514% assigned after 8 or more working days: 25%

	Waited 3 working	Waited 4 to 7	Waited 8 or more	
All Members	days or less	working days	working days	<u>Total</u>
Total MaineCare	1,231	309	514	2,054
Total	1,231	309	514	2,054





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Gender Female Male Total	<u>Waited 3 working</u> <u>days or less</u> 750 481 1,231	Waited 4 to 7 working days 207 102 309	Waited 8 or more working days 346 168 514	<u>Total</u> 1,303 751 2,054
	Waited 3 working	Waited 4 to 7	Waited 8 or more	
Adult Age Groups	days or less	working days	working days	<u>Total</u>
18-20	100	23	41	164
21-24	100	21	42	163
25-64	984	248	405	1,637
65-74	35	10	19	64
Over 75 Years Old	12	7	7	26
Total	1,231	309	514	2,054
SMI	Waited 3 working days or less	Waited 4 to 7 working days	<u>Waited 8 or more</u> working days	<u>Total</u>
SMI	1,231	309	514	2,054
Total	1,231		514	2,054
AMHI Class AMHI Class N	<u>Waited 3 working</u> <u>days or less</u> 1,164	Waited 4 to 7 working days 293	Waited 8 or more working days 493	<u>Total</u> 1,950
AMHI Class Y	67	16	21	104
Total	1,231		514	2,054
	Waited 3 working	Waited 4 to 7	Waited 8 or more	
District	<u>days or less</u>	working days	working days	<u>Total</u>
District 1/ York County	69	22	67	158
District 2/ Cumberland County	212	88	119	419
District 3/ Androscoggin, Franklin, and Oxford Counties	236	57	97	390
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	127	29	61	217
District 5/ Somerset and Kennebec Counties	228	52	67	347
District 6/ Piscataquis and Penobscot Counties	221	44	75	340
District 7/ Washington and Hancock Counties	58	5	9	72
District 8/ Aroostook County	68	9	12	89
Unknown	12	3	7	22

1,231

309

514 J

2,054





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Alternative Services151016Angle2 Behavorial Heath Services587974Acostoak Mental Heath Services12183000Behavior Heath Solutions for Me20012Braadreach Family & Community Services190013Charlotte White Center431724Choices230023Commonity Concelling Center46262133Community Concelling Services128814Community Concelling Services130013Community Concelling Services150013Commonity Concelling Services150014Connections for Kids30013Connecting Services Inc.442063127Direct Community Care150014Connecting Services Inc.442063127Direct Community Care140014Connecting Services Inc.140014Connecting Services Inc.140014Connecting Services Inc.140014Connecting Services Inc.140014Connecting Services Inc.140014Connecting Services Inc.140014Connecting Services Inc.15001					
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Acostock Mental Health Services414550Assistance Plus12183060Behavior Health Solutions for Me299999999999999181313131314121331314141314 <t< td=""><td></td><td></td><td></td><td></td><td></td></t<>					
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Behavior Health Solutions for Me2002Break for Day, Inc551929Broadreach Frankly & Community Services19313131Catholic Charities Maine574432133Charlotte White Center4317141Charlotte White Center46262193Common Ties46262193Community Counseling Center4626344Commentity Counseling Services12588141Connections for Kold3000333Concetions for Kold2634433127Direct Community Counseling Services127914138Counseling Services Inc.442063127138Direct Consulting Cinic240013134Counseling Services Inc.141014149Endorreys Inc1410001114Godwill Industries of Nothern New England100013Graham Behavioral Services7221111Health Affilters Maine1010101010Health Affilters Maine101010101010Health Affilters Maine10101010111111Health Affilters Maine10101010101012<	-	41	4	5	50
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Catholic Charities Maine574432133Charlotte White Center431724Choices230023Common Ties46262193Community Care9141336Community Canseling Center25888141Concesting Services125884133Cornesting Services Inc.263003Conseling Services Inc.2400015Direct Community Care1500015Direct Community Care141419Godounseling Clinic240014Employment Specialist of Maine011010Graham Behavioral HealthAcre170011Health Affiliates Maine108101010Graham Behavioral Services72211Health Affiliates Maine1010101011Health Affiliates Maine101010111010Health Affiliates Maine1010111011	Break of Day, Inc	5	5	19	29
Catholic Charities Maine574432133Charlotte White Center431724Cholices230023Community Care9141336Community Conseling Center46262595Community Conseling Center66234138Connections for Kids3003Connections Dehavioral Healthcare - CM26334433Consesting Behavioral Healthcare - CM26334535Direct Community Care1500012Direct Community Care1500012Direct Community Care141419Codowill Industries of Norther New England100014Grahm Behavioral Services72211Grahm Behavioral Services72211Health Affiliates Maine1081001010Health Affiliates Maine108101011Health Affiliates Maine1081101011Health Affiliates Maine1316481313Maine Behavioral Health68031112Health Affiliates Maine1316481714Maine Behavioral Health Affiliates13164817Maine Behavioral Health Affiliates13164817 <td>•</td> <td>19</td> <td>0</td> <td>0</td> <td>19</td>	•	19	0	0	19
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Common Ties46262193Community Care9141336Community Counseling Services12588141Connections for Kids3003Connections for Kids3003Connections for Kids3003Connections for Kids3003Connections for Kids3003Connections for Kids3003Connecting Services Inc.150015Dirige Counseling Clinic240014Employment Specialist of Maine01110Goodwill Industries of Northern New England1001Grahm Behavioral Services14000110Harbor Family Services72211Health Affiliates Maine108100110Health Affiliates Maine108101101010Maine Behavioral Health680371110	Charlotte White Center	4	3	17	24
Community Care9141336Community Counseling Center46242595Community Health & Counseling Services125303Connections for Kids3003Connections for Kids30013Connections for Kids30015Conneutiny Care1500015Dirigo Counseling Cinic240014Employment Specialis for Maine0279Fulkicric Supports inc1410011Goodwill Industries of Northern New England10011Graham Behavioral Services140011Health Affiliates Maine10810011Health Affiliates Maine10810011Health Affiliates Maine10810011Health Affiliates Maine10810011Higher Ground Services10101010Maine Behavioral Health68035353Maine Vocational & Rehabilitation Assoc.910010Maine Meravioral Health Magency100101010Maine Meravioral Health Magnes11001010Maine Meravioral Health Magnes1001010101010	Choices	23	0	0	23
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Community Health & Counseling Services12588141Connections for Kids303Cornerstone Behavioral Healthcare - CM263127Direct Community Care1500015Dirige Counseling Services Inc.240024Employment Specialist of Maine279Fullcircle Supports Inc1410011Goodwill Industries of Northern New England100011Graham Behavioral Services72211Healthg Feartig Services72100011Harbor Family Services7200011Health Affiliates Maine181000111010Health Reach network1001101011Higher Ground Services5005510101110101110111011101110111011101110111011111011	Community Care	9	14	13	36
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Counseling Services Inc.442063127Direct Community Care150015Dirigo Counseling Clinic240024Employment Specialist of Maine0279Fulticric Supports Inc14149Goodwill Industries of Northern New England10011Graham Behavioral Services140011Harbor Family Services172211Health Affiliates Maine1081010Health Affiliates Maine1081010Health Services5001Higher Ground Services101010Life by Design124311Maine Behavioral Health Organization47333Maine Vocational & Rehabilitation Assoc.91012Mici Coast Mental Health Agency50012Northern Maine General - Community Support2003Oxford County Mental Health Agency5004Other Mores11001212Port Resources-Sec 1770017Shalom House11001212Shalom House141126Shalom House33333Corend Way Mental Health Services127<	Connections for Kids	3	0	0	3
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Harbor Family Services72211Healing Hearts LLC170017Health Affiliates Maine10810109Health Affiliates Maine108101Higher Ground Services5005Kennebec Behavioral Health680371Life by Design124310Lutheran Social Services101010Maine Behavioral Health Organization4733333Maine Vocational & Rehabilitation Assoc.91001Manna Inc1002124312Northeast Occupational Exchange131648773335Over May Mental Health Agency50022631335Oxford County Mental Health Agency5006777 <t< td=""><td>Goodwill Industries of Northern New England</td><td>1</td><td>0</td><td>0</td><td>1</td></t<>	Goodwill Industries of Northern New England	1	0	0	1
Healing Hearts LLC170017Health Affiliates Maine108100109Health Affiliates Maine1081001Higher Ground Services5005Kennebec Behavioral Health680371Life by Design124319Lutheran Social Services101011Maine Behavioral Health Organization4733333Maine Vocational & Rehabilitation Assoc.91012Mid Coast Mental Health1781742Motivational Services4318Northeast Occupational Exchange13164877Ocean Way Mental Health Agency5002Okind Group Homes110457Port Resources-Sec 177007Rumford Group Homes11041Shalom House1411648Shalom House140116Shalom House140116Shalom House140116Shalom House140116Shalom House140116Shalom House3126Shalom House4001Shalom House4001Shalom House4<	Graham Behavioral Services	14	0	0	14
Health Affiliates Maine 108 1 0 109 Health Reach network 1 0 0 1 Higher Ground Services 5 0 0 5 Kennebec Behavioral Health 68 0 3 71 Life by Design 12 4 3 99 Lutheran Social Services 10 1 0 11 Maine Behavioral Health Organization 47 3 3 33 Maine Vocational & Rehabilitation Assoc. 9 1 0 10 Manna Inc 10 0 2 12 Mid Coast Mental Health 17 8 17 42 Motivational Services 4 3 1 8 Northeast Occupational Exchange 13 16 48 77 Northeast Occupational Exchange 12 0 0 2 Ocean Way Mental Health Agency 5 0 0 5 Oxford County Mental Health Services 12	Harbor Family Services	7	2	2	11
HealthReach network 1 0 0 1 Higher Ground Services 5 0 0 5 Kennebec Behavioral Health 68 0 3 71 Life by Design 12 4 3 19 Lutheran Social Services 10 1 0 11 Maine Behavioral Health Organization 47 3 3 53 Maine Vocational & Rehabilitation Assoc. 9 1 0 10 Manna Inc 10 0 2 12 Mid Coast Mental Health 17 8 17 42 Motivational Services 4 3 16 48 Northeast Occupational Exchange 13 16 48 77 Northeast Occupational Exchange 13 16 48 77 Northeast Occupational Exchange 13 16 48 77 Ocean Way Mental Health Agency 5 0 0 2 Oxford County Mental Health Services 12 2 7 21 Port Resources-Sec 17 7	Healing Hearts LLC	17	0	0	17
Higher Ground Services505Kennebec Behavioral Health680371Life by Design124319Lutheran Social Services101011Maine Behavioral Health Organization473353Maine Vocational & Rehabilitation Assoc.91010Manna Inc100212Mid Coast Mental Health1781742Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI1045721Port Resources-Sec 17700116Shalom House11001116Shalom House14111616Shalom House3140011Shalom House400416Shalom House400116Shalom House400416Shalom House400416Shalom House400416Shalom House400416Shalom House400416Shalom House400416Shalom House <t< td=""><td>Health Affiliates Maine</td><td>108</td><td>1</td><td>0</td><td>109</td></t<>	Health Affiliates Maine	108	1	0	109
Kennebec Behavioral Health 68 0 3 71 Life by Design 12 4 3 19 Lutheran Social Services 10 1 0 11 Maine Behavioral Health Organization 47 3 53 Maine Vocational & Rehabilitation Assoc. 9 1 0 10 Manna Inc 10 0 2 12 Mid Coast Mental Health 17 8 17 42 Motivational Services 4 3 1 8 Northeast Occupational Exchange 13 16 48 77 Northern Maine General - Community Support 2 0 0 2 Ocean Way Mental Health Agency 5 0 0 7 Oxford County Mental Health Services 12 2 7 21 Port Resources-Sec 17 7 0 0 11 Shalom House 14 1 1 16 Smart Child & Family Services 3 1	HealthReach network	1	0	0	1
Life by Design124319Lutheran Social Services101011Maine Behavioral Health Organization473353Maine Vocational & Rehabilitation Assoc.91010Manna Inc100212Mid Coast Mental Health1781742Motivational Services4318Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI1045512Port Resources-Sec 17700116Shalom House1411161616Shalom House31001116Shalom House40001116St. Andre Homes40001116St. Andre Homes40001116St. Andre Homes40001116St. Andre Homes4000416	Higher Ground Services	5	0	0	5
Lutheran Social Services101011Maine Behavioral Health Organization47353Maine Vocational & Rehabilitation Assoc.91010Manna Inc100212Mid Coast Mental Health1781742Motivational Services43148Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI10457Port Resources-Sec 177001Shalom House141161616Shalom House314004St. Andre Homes40045	Kennebec Behavioral Health	68	0	3	71
Maine Behavioral Health Organization47353Maine Vocational & Rehabilitation Assoc.91010Manna Inc100212Mid Coast Mental Health1781742Motivational Services4318Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI10457Port Resources-Sec 1770011Shalom House1411616Smart Child & Family Services3126St. Andre Homes4004	Life by Design	12	4	3	19
Maine Vocational & Rehabilitation Assoc.91010Manna Inc100212Mid Coast Mental Health1781742Motivational Services4318Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI10457Oxford County Mental Health Services122721Port Resources-Sec 177001Shalom House1411616Smart Child & Family Services3126St. Andre Homes4004	Lutheran Social Services	10	1	0	11
Manna Inc100212Mid Coast Mental Health1781742Motivational Services4318Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI104577Oxford County Mental Health Services122721Port Resources-Sec 1770011Shalom House141116Smart Child & Family Services3126St. Andre Homes4004	Maine Behavioral Health Organization	47	3	3	53
Mid Coast Mental Health1781742Motivational Services4318Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI1045Oxford County Mental Health Services122721Port Resources-Sec 177007Rumford Group Homes110011Shalom House1411616Smart Child & Family Services3126St. Andre Homes4004	Maine Vocational & Rehabilitation Assoc.	9	1	0	10
Motivational Services4318Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI1045Oxford County Mental Health Services122721Port Resources-Sec 1770011Shalom House110011Shalom House1411616St. Andre Homes4004	Manna Inc	10	0	2	12
Northeast Occupational Exchange13164877Northern Maine General - Community Support2002Ocean Way Mental Health Agency5005OHI1045Oxford County Mental Health Services122721Port Resources-Sec 1770011Shalom House110011Shalom House3126St. Andre Homes4004	Mid Coast Mental Health	17	8	17	42
Northern Maine General - Community Support202Ocean Way Mental Health Agency5005OHI1045Oxford County Mental Health Services122721Port Resources-Sec 177007Rumford Group Homes110011Shalom House141116Smart Child & Family Services3126St. Andre Homes4004	Motivational Services	4	3	1	8
Ocean Way Mental Health Agency505OHI1045Oxford County Mental Health Services122721Port Resources-Sec 177007Rumford Group Homes110011Shalom House141116Smart Child & Family Services3126St. Andre Homes4004	Northeast Occupational Exchange	13	16	48	77
OHI1045Oxford County Mental Health Services122721Port Resources-Sec 177007Rumford Group Homes110011Shalom House141116Smart Child & Family Services3126St. Andre Homes4004	Northern Maine General - Community Support	2	0	0	2
Oxford County Mental Health Services122721Port Resources-Sec 177007Rumford Group Homes110011Shalom House141116Smart Child & Family Services3126St. Andre Homes4004	Ocean Way Mental Health Agency	5	0	0	5
Port Resources-Sec 17707Rumford Group Homes110011Shalom House141116Smart Child & Family Services3126St. Andre Homes4004	ОНІ	1	0	4	5
Rumford Group Homes110011Shalom House14116Smart Child & Family Services3126St. Andre Homes4004	Oxford County Mental Health Services	12	2	7	21
Shalom House14116Smart Child & Family Services3126St. Andre Homes4004	Port Resources-Sec 17	7	0	0	7
Smart Child & Family Services3126St. Andre Homes4004	Rumford Group Homes	11	0	0	11
St. Andre Homes 4 0 4	Shalom House	14	1	1	16
	Smart Child & Family Services	3	1	2	6
Stepping Stones 13 1 15	St. Andre Homes	4	0	0	4
	Stepping Stones	13	1	1	15





Total	1,231	309	514	2,054
Umbrella Mental Health Services	18	9	24	51
Tri-County Mental Health	58	28	62	148
The Opportunity Alliance	37	28	41	106
Sweetser	84	10	20	114
Sunrise Opportunities	4	0	1	5





Report Number: 29 and 30

Hospitalized Members Assigned to Community Integration Service (CI) within 2 and 7 Working Days

(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 04/01/2013 To 06/30/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- Hospitalized member MaineCare member who is in an inpatient psychiatric facility at the time of application for services. This is indicated by the member having an open authorization for inpatient psychiatric services at the time a CFSN authorization is entered into CareConection or on the day that the member is referred for CI services.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.
- Courtesy Review APS completes courtesy reviews when a member is not MaineCare eligible at the tme of admission, but is expected to be served using either MaineCare and/or state funds.
- SMI Serious Mental Illness. A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbk, TREM, or DBT.

What This Report Measures: The number of hospitalized members authorized for Community Integration (CI) and whether they a.) were assigned to a case manager in the CI service within 2 working days, b.) Waited 3-7 working days be assigned a CI worker, or c.) waited

Total number of hospitalized members applying for CI: 44 Total assigned within 2 working days: 32 Total assigned in 3 - 7 working days: 4 Total assigned within 7 working days: 36 Total assigned after 8 or more working days: 8

% assigned within 2 working days: 73%
% assigned in 3 -7 working days: 9 %
% assigned within 7 working days: 82%
% assigned after 8 or more working days: 18%

Gender Female	<u>Waited 2 working</u> days or less 15	<u>Waited 3 to 7</u> working days 4	<u>Waited 8 or more</u> <u>working days</u> 3	<u>Total</u> 22
Male	17	0	5	22
Total	32	4	8	44
	Waited 2 working	Waited 3 to 7	Waited 8 or more	
SMI	days or less	working days	working days	<u>Total</u>
SMI	32	4	8	44
Total	32	4	8	44

APS Quarterly Report 29 and 30

Hospitalized Adult Members Assigned a CSW within 2 and 7 Working Days: 04/01/2013 - 06/30/2013





	Waited 2 working	Waited 3 to 7	Waited 8 or more	
AMHI Class	days or less	working days	working days	Total
AMHI Class N	26	4	7	37
AMHI Class Y	6	0	1	7
Total	32	4	8	44
	Waited 2 working	Waited 3 to 7	Waited 8 or more	
District	days or less	working days	working days	Total
District 1/ York County	2	1	0	3
District 2/ Cumberland County	8	0	0	8
District 3/ Androscoggin, Franklin, and Oxford Counties	5	1	3	9
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	2	1	2	5
District 5/ Somerset and Kennebec Counties	6	0	0	6
District 6/ Piscataquis and Penobscot	8	1	3	12
Counties District 8/ Aroostook County	1	0	0	1
Total	32	4	8	44





	Waited 2 working	Waited 3 to 7	Waited 8 or more	
Providers	days or less	working days	working days	<u>Total</u>
Acadia Healthcare	2	0	2	4
Allies	0	0	1	1
Alternative Services	1	0	0	1
AngleZ Behavorial Health Services - ACM	1	0	0	1
Aroostook Mental Health Services	1	0	0	1
Assistance Plus	1	1	0	2
Catholic Charities Maine	6	0	0	6
Charlotte White Center	1	0	0	1
Common Ties	1	0	2	3
Community Counseling Center	2	0	0	2
Community Health & Counseling Services	4	0	0	4
Cornerstone Behavioral Healthcare - CM	2	0	0	2
Counseling Services Inc.	0	1	0	1
Graham Behavioral Services	1	0	0	1
Health Affiliates Maine	1	0	0	1
Kennebec Behavioral Health	2	0	0	2
Maine Behavioral Health Organization	1	0	0	1
Mid Coast Mental Health	1	0	0	1
Northeast Occupational Exchange	0	1	1	2
Shalom House	1	0	0	1
Sweetser	0	0	1	1
The Opportunity Alliance	0	1	0	1
Tri-County Mental Health	3	0	1	4
- Total	32	4	8	44



For those who received the service:



Quarterly Report 60a for Members on MaineCare Waitlist for CI

Report Dates: 04/01/2013 To 06/30/2013

Report Run Date:10/14/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **State-funded** is funding through State of Maine for individuals who are not eligible to receive a particular service using MaineCare funds.

What This Report Measures: For members on the CI wait list who were authorized for the service, how long they waited. This report counts the number of days from the date the CFSN was opened to the date the service was authorized. The report is run 2 quarters ago so nearly everyone who was entered on the wait list will have started the service. If someone on the MaineCare waitlist is authorized for the state-funded service, it is counted as being authorized for the service.

Average number of days waiting: 12 days

Number of people who were authorized for CI from the MaineCare wait list during the quarter 716

TOT THOSE WHO TELEIVED THE SETVICE.		Average in	under of days w	annig. 12 uay	3		
Percent waiting 30 days or less: 90%	Percent waiting 90 days or less: 99%						
AMHI Class	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90	# auth in > 91	Average # days waiting
AMHI Class N	670	661	9	598	68	4	13
AMHI Class Y	46	46	0	43	3	0	9
Totals	716	707	9	641	71	4	12
CSN	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90	# auth in > 91	Average # days waiting
CSN 1 Aroostook	11	10	1	10	1	0	7
CSN 2 Hancock, Washington, Penobscot, and Piscataquis	53	50	3	50	3	0	10
CSN 3 Kennebec and Somerset	148	148	0	136	11	1	10
CSN 4 Knox, Lincoln, Sagadahoc, and Waldo	82	82	0	68	13	1	16
CSN 5 Androscoggin, Franklin, and Oxford	94	94	0	80	14	0	15
CSN 6 Cumberland	228	223	5	214	14	0	10
CSN 7 York	91	91	0	75	14	2	19
Unknown	9	9	0	8	1	0	13
Totals	716	707	9	641	71	4	12





Providers	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90	# auth in > 91	Average # days waiting
Acadia Healthcare	11	11	0	10	1	0	13
Alternative Services	1	1	0	1	0	0	0
AngleZ Behavorial Health Services - ACM	51	51	0	50	1	0	5
Aroostook Mental Health Services	8	7	1	7	1	0	8
Assistance Plus	67	67	0	61	6	0	12
Break of Day, Inc	2	2	0	2	0	0	14
Catholic Charities Maine	116	114	2	111	4	1	9
Charlotte White Center	2	2	0	2	0	0	14
Community Care	20	18	2	19	1	0	7
Community Counseling Center	37	37	0	37	0	0	8
Counseling Services Inc.	101	100	1	84	16	1	18
Fullcircle Supports Inc	2	2	0	2	0	0	2
Higher Ground Services	3	3	0	3	0	0	10
Life by Design	4	4	0	4	0	0	3
Mid Coast Mental Health	21	20	1	14	6	1	29
Shalom House	6	6	0	6	0	0	4
Sunrise Opportunities	1	1	0	1	0	0	16
Sweetser	2	2	0	2	0	0	13
The Opportunity Alliance	97	96	1	95	2	0	8
Tri-County Mental Health	83	82	1	63	19	1	19
Umbrella Mental Health Services	81	81	0	67	14	0	15
Totals	716	707	9	641	71	4	12





Quarterly Report 60a2 Reasons Members Are Removed from MaineCare Waitlist for CI Without Being Authorized for CI Report Dates: 04/01/2013 To 06/30/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- Contact for Service Notification (CFSN) is a form submitted by a Provider into CareConnecton whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: This report shows the reasons members were removed from the MaineCare CI waitlist without being authorized for either MaineCare CI or state-funded CI. The report is run 2 quarters ago to give time for providers to contact the potential clients. Providers enter the reasons for removal from the waitlist by filling in the discharge plan when they discharge a CFSN in APS CareConnection.

Number of people who were removed from the MaineCare CI wait list waitlist by providers without being authorized for the service: 288 Number of people with information about the reason for removal from the waitlist entered: 152

Reasons for removal from the waitlist	# of members
client is not eligible for this service	8
client relocated out of area	2
error	8
transfer	45
unable to contact	60
withdrawal request by client	18
other: admitted to ACT	2
other: auth to be changed	1
other: can not determine eligibility, no MH diagnosis	1
other: client lives outside coverage area	1
other: client will remain hospitalized	1
other: No staff availability	1
other: Provider discharged member with plan to provide CI service. Actual service	1
started more than 7 days later	
other: Provider referred to CI but no CI authorization in place	3
Total	152





Quarterly Report 60b for People on State-funded Waitlist for CI

Report Dates: 04/01/2013 To 06/30/2013

Report Run Date:10/10/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **State-funded** is funding through State of Maine for individuals who are not eligible to receive a particular service using MaineCare funds.

What This Report Measures: For members on the State-funded CI wait list who were authorized for the service, how long they waited. This report counts the number of days from the date the CFSN was opened to the date the service was authorized. The report is run 2 quarters ago so nearly everyone who was entered on the wait list will have started the service. If someone on the state-funded waitlist is authorized for the MaineCare service, it is counted as being authorized for the service.

Number of people who were authorized for CI from the state-funded wait list during the quarter: 166

For those who received the service:		Average nu	umber of days w	aiting: 26 day	/S		
Percent waiting 30 days or less: 67%		Percent waiting 90 days or less: 96%					
AMHI Class	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90	# auth in > 91	Average # days waiting
AMHI Class N	159	30	129	105	47	7	27
AMHI Class Y	7	3	4	7	0	0	9
Totals	166	33	133	112	47	7	26
CSN	# auth for CI service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90	# auth in > 91	Average # days waiting
CSN 1 Aroostook	2	0	2	2	0	0	9
CSN 2 Hancock, Washington, Penobscot, and Piscataquis	3	1	2	2	1	0	24
CSN 3 Kennebec and Somerset	14	2	12	9	5	0	29
CSN 4 Knox, Lincoln, Sagadahoc, and Waldo	20	7	13	9	11	0	38
CSN 5 Androscoggin, Franklin, and Oxford	40	7	33	28	11	1	22
CSN 6 Cumberland	69	16	53	54	13	2	19
CSN 7 York	16	0	16	6	6	4	54
Unknown	2	0	2	2	0	0	6
Totals	166	33	133	112	47	7	26





Providers	# auth for Cl service	# with MaineCare auth	# with State funded auth	# auth in < 30 days	# auth in 31 - 90	# auth in > 91	Average # days waiting
AngleZ Behavorial Health Services - ACM	2	2	0	0	2	0	54
Assistance Plus	19	1	18	10	9	0	37
Break of Day, Inc	6	3	3	6	0	0	0
Catholic Charities Maine	14	8	6	12	2	0	13
Common Ties	5	0	5	5	0	0	6
Community Care	1	0	1	0	1	0	58
Community Counseling Center	16	0	16	16	0	0	6
Cornerstone Behavioral Healthcare - CM	2	1	1	2	0	0	7
Counseling Services Inc.	13	1	12	3	5	5	65
Life by Design	2	0	2	2	0	0	9
Mid Coast Mental Health	3	1	2	0	3	0	68
Oxford County Mental Health Services	5	0	5	4	1	0	14
Sweetser	14	4	10	6	8	0	38
The Opportunity Alliance	34	6	28	31	3	0	12
Tri-County Mental Health	30	6	24	15	13	2	34
Totals	166	33	133	112	47	7	26





Quarterly Report 60b2 Reasons Members Are Removed from State-Funded Waitlist for CI Without Being Authorized for CI Report Dates: 04/01/2013 To 06/30/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- Contact for Service Notification (CFSN) is a form submitted by a Provider into CareConnecton whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: This report shows the reasons members were removed from the state-funded CI waitlist without being authorized for either MaineCare CI or state-funded CI. The report is run 2 quarters ago to give time for providers to contact the potential clients. Providers enter the reasons for removal from the waitlist by filling in the discharge plan when they discharge a CFSN in APS CareConnection.

Number of people who were removed from the state-funded CI wait list waitlist by providers without being authorized for the service: 153 Number of people with information about the reason for removal from the waitlist entered: 59

Reasons for removal from the waitlist	# of members
client relocated out of area	2
duplicate	2
transfer	16
unable to contact	27
withdrawal request by client	7
other: client already receiving CI	4
other: client has limited MaineCare	1
Total	59